

General Conditions and Practical Information

General Conditions

- registration is a two-step process: 1. you fill out the registration form here 2. you pay the fee(s) for the course(s); because we work with limited groups, it is necessary to register early to avoid disappointment; you can pay by transferring the money into our bank account
- when you cancel your registration 10 days (or less) before the date of the course we cannot refund you; when you cancel more than 10 days before the date we pay back the fee minus € 15.00 for administrative costs
- in the event that we cancel an activity, we fully refund you or offer the opportunity to use the money for another activity
- our activities are open to all, unless a certain course requires previous knowledge or experience; in that case this is mentioned in the description of the course
- if, because of circumstances beyond our power/will, we need to cancel or postpone activities, we shall inform you personally about new dates or other consequences
- for transferring money use this account: taoist-lifestyle.com, account number IBAN: BE39 0019 5592 9319 (for transfers from abroad you also use the BIC code: GEBABEBB)

Practical Information

- taking photographs, recording film or audio clips is not allowed unless we explicitly agree on you doing so
- our Ballaarstraat premises are private, not public spaces
- clothing and shoes:
- before entering the classroom: ALWAYS change shoes, i.e. don't enter the room with the shoes you wear outside
- when attending lectures, you can also put on our handy plastic shoe covers (available at the entrance)
- don't wear shoes that leave marks on the floor (e.g. shoes with black soles, high heels)
- food and drinks during courses: during the break(s) you can eat or drink something on site; ordinary garbage you can put in the garbage bin, but paper, cardboard, food, and plastic you take home with you; it is customary for students to wash their cups after use
- respect your fellow students, your teacher(s), our premises and the objects that are present; don't throw stuff around; take off your backpack before you enter the premises, so that it doesn't rub against the walls; we'll show you where to hang your coat, where to put your shoes and bag, etc.; leave your bike outside, there is a structure on the nearby corner of the street where you can tie your bike down
- we are in no way responsible for damage or theft of your belongings
- if students cause damage, we shall take measures to have them pay for the damage
- there is disinfection gel available at the entrance and in the toilet; we also use an air purifying device to clean the air and remove viruses, etc.; if the government(s) require(s) us to take other measures for your safety, we shall implement these
- parking: in our neighbourhood you need to pay to park your car during the day, except on Sundays and public holidays (pay at the machine on the Ballaarstraat – Haantjeslei corner or by using a parking app); during the day and evening from 9 am till 10 pm you can park for a maximum of 3 hours; for parking longer you need to park at a Park & Ride site or at an Antwerp City Parking Garage or (free) public parking area; info about those here: <https://www.slimnaarantwerpen.be/nl/auto-taxi/publieke-parkings>.